

## Finding Somewhere Else To Live

Although residents can stay at the Night Shelter for up to 4 weeks, you will be encouraged, from the beginning, to look for more settled accommodation. You will be able to use the Night Shelter telephone, and staff can offer advice on housing and welfare benefits.



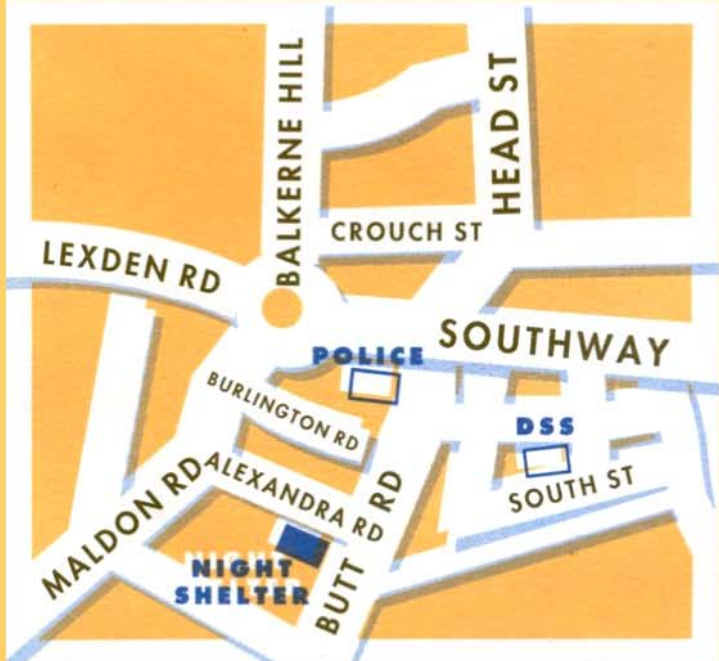
## Support And Advice From Staff

We are keen to make your stay at the Night Shelter as comfortable as possible and hope you find the atmosphere friendly and supportive. There are two members of staff available to talk to during the evening, and two members of staff sleep over at the Night Shelter each night. Staff will provide a listening ear, give advice and help you get in touch with other organisations.

## Opening Times

The Night Shelter opens each evening at 7.15 pm (with the last admission being not later than 11.00 pm). Residents can stay until 9.00 am the next morning (10.00 am on Sunday) On Sunday the Night Shelter is open during the afternoon between 12.30 pm-7.00 pm

**Colchester Emergency Night Shelter**  
39-41 Alexandra Road  
Colchester, Essex  
Tel: Colchester (01206) 549885  
Visit our Website -  
[www.colchesternightshelter.org.uk](http://www.colchesternightshelter.org.uk)



# TEMPORARY ACCOMMODATION

*For Homeless Men And Women Aged 18 Or Over*



## A Safe, Comfortable, Friendly Place

**C**olchester Emergency Night Shelter is a registered charity which has been helping homeless people since 1984. The present Night

Shelter has room for up to 20 men and women.

If you need to book-in just turn up and provided we have space and you agree to the house rules you can stay at the Nightshelter.



## Meals, Telephone And Laundry

**S**upper is served each evening at 8.15pm. In the morning, a breakfast of toast and cereal is available from 7.30am-8.45am.

Residents are able to use the telephone to find work and accommodation, and have access to a washing machine, tumble dryer and iron.

## Your First Night At The Shelter

**W**hen you first arrive, you will be welcomed by a member of staff who will welcome you and help you fill in the admission forms and Housing Benefit claim.

**Y**ou will be asked to have a shower or bath and will be given a toothbrush and toiletries.



## Facilities

**T**he Night Shelter has modern facilities which include the following:

Twin-bedded and single rooms,  
Toilets, bathrooms and showers,  
Washbasin and mirror in most bedrooms,  
TV, pool table, board games, books and also computers with Internet access.

## Paying For Your Stay

**Y**ou will be helped to make a claim for Housing Benefit. This will cover most of the cost of your stay if you are living on a low income. You will be asked to make a small payment towards the cost of services. Typically you will have to pay £2.00 per night towards the costs of your stay.

## A Few Rules

**I**n everyone's interest, the following rules apply to the Night Shelter:

- No violence
- No use of drugs or alcohol
- No Pets